

Confidentiality and Privacy

All work and your details will be handled with complete confidentiality. Your details will not be shared with third party.

Limits of work

Beyond Tidy does not lift heavy objects such as furniture. If cleaning is necessary, we recommend you clean before the session. Beyond Tidy does not remove any items from your premises.

Removal of items

If decluttering is involved, the decision to discard anything is entirely yours. Beyond Tidy cannot be held liable for any items that have been discarded. In any event, items disposed of are your sole responsibility.

Working hours

A Full Day session is 6 hours of work. Half-day session is 3 hours of work. Breaks or lunchtime are included within the booking hours; you may take as many as you wish.

Health and Safety

You are responsible for disclosing any health and safety risks of the job location ahead of booking. Beyond Tidy reserves the right to cancel without a refund if the working location is considered unsafe or inhabitable upon arrival. You are responsible for notifying me in advance if you have any food or drink allergies.

Specific Working Conditions

The Full Home Reset is a personal journey and requires concentration. Beyond Tidy advises you to reduce distractions if possible (such as phones, family members, children or pets).

Payment terms

New booking requires a £100 deposit in advance—payment to be made at the end of the session on the same day. A full deposit in advance is required if your booking is for The Full Home Reset 3 or 5 days course.

Beyond Tidy accepts BACS, Paypal or cash payment. An invoice or receipt is available on request.

Cancellation policy

If, due to unforeseen circumstances, both you and Beyond Tidy have the right to cancel or reschedule the appointment. The deposit is not refundable with less than 48 hours notice of cancellation, no show, or not rescheduled.

Insurance

Beyond Tidy holds full Professional Indemnity and Public Liability Insurance coverage for services as a Professional Organiser with Westminster Insurance

By my signature, I acknowledge that I have read, understand, and agree to Beyond Tidy's terms and conditions.

Printed Name _____

Signature _____

Date _____